

The one who knows,  
is with **MCS** Classicare  
(HMO)



## TRANSPORTATION

Obtaining your transportation benefit is easy and simple,  
just follow these steps:

### 1 Call and coordinate

Call your assigned provider to request the coordination of your trip. It is important to coordinate your trip 72 hours before the service.

### 2 Validation

The provider will validate the availability of your transportation benefit and coordinate your trip. Each round trip represents an individual trip.

You can use your benefit for the following destinations:

- ✓ MCS Classicare Provider Offices
- ✓ Laboratories
- ✓ Hospitals
- ✓ Pharmacies
- ✓ Outpatient treatment centers

In addition, if you are eligible for special supplemental benefits, you may use the trips included in your benefit for transportation to the following non-health related destinations:

- ✓ Grocery stores and supermarkets
- ✓ Places of worship (churches or temples)
- ✓ Banks
- ✓ AAA and Luma offices
- ✓ MCS service centers
- ✓ Club Te Paga in-person activities
- ✓ Medicaid offices



**Remember to validate the town where you reside so that you can coordinate your transportation.**

- Adjuntas • Aguada • Aguadilla • Aguas Buenas • Aibonito • Arecibo • Añasco • Barceloneta • Barranquitas
- Bayamón • Cabo Rojo • Caguas • Camuy • Canóvanas • Carolina • Cataño • Cayey • Ceiba • Ciales • Cidra
- Comerío • Corozal • Culebra • Dorado • Fajardo • Florida • Guaynabo • Gurabo • Hatillo • Hormigueros
- Humacao • Isabela • Jayuya • Juncos • Lajas • Lares • Las Marías • Las Piedras • Loiza • Luquillo • Manatí
- Maricao • Maunabo • Mayagüez • Moca • Morovis • Naguabo • Naranjito • Orocovis • Quebradillas • Rincón
- Río Grande • Sabana Grande • San Germán • San Juan • San Lorenzo • San Sebastián • Toa Alta • Toa Baja
- Trujillo Alto • Utuado • Vega Alta • Vega Baja • Vieques • Yabucoa

**TRANS***cita*  
Seguro la lleva

📞 **787.296.7212** (Toll free)



Monday to Friday 5:00 a.m. to 10:00 p.m. and Saturday 5:00 a.m. to 8:00 p.m.

- Arroyo • Coamo • Guánica • Guayama • Guayanilla • Juana Díaz • Patillas • Peñuelas • Ponce • Salinas
- Santa Isabel • Villalba • Yauco

**Ida y Vuelta** inc.

📞 **787.842.8777** (Toll free)



Monday through Friday from 8:00 a.m. to 5:00 p.m.



**1.866.627.8183** (Toll free)



**1.866.627.8182** TTY (Hearing impaired)



Monday through Sunday from 8:00 a.m. to 8:00 p.m. from October 1 to March 31 and from 8:00 a.m. to 8:00 p.m.  
Monday through Friday and Saturday from 8:00 a.m. to 4:30 p.m. from April 1 to September 30.

**Complete Health MCS Classicare** (HMO)

MCS Classicare is an HMO plan subscribed by MCS Advantage, Inc. MCS Classicare is an HMO plan with a Medicare contract and a contract with Puerto Rico Medicaid program. Enrollment in MCS Classicare depends on contract renewal. The benefit mentioned is part of special supplemental program for members with chronic diseases, such as: Cardiovascular disorders, Hypertension, Diabetes, Chronic and disabling mental health conditions, Chronic kidney disease and other conditions not listed. Eligibility cannot be guaranteed based solely on your condition. All applicable eligibility requirements must be met before the benefit is provided. For details, please contact us. Eligibility for the Additional Benefits under the VBID Model is not assured and will be determined by MCS after enrollment, based on relevant criteria (area deprivation index). Amounts may vary per coverage. If you have questions, need materials on a standing basis in alternate formats and/or languages or need oral interpretation services, you can call us at 1.866.627.8183 (TTY: 1.866.627.8182). Benefits may vary per coverage. Call us or refer to your Evidence of Coverage available on our website [www.mcsclassicare.com](http://www.mcsclassicare.com) for benefit information, limitations and exclusions. H5577\_13231224\_M