# AVOID LONG LINES AND WAITING ROOMS

You have a doctor available 24 hours, 7 days a week for NON-EMERGENCY situations.





### Welcome to MCS medilíneaMD!

- It's quick and easy! Download Mi MCS on your cell phone, or access from a computer or tablet at www.mcsclassicare.com and click on the Mi MCS button, register and start enjoying this benefit.
- > Once logged into **Mi MCS**, press the **MCS medilíneaMD** button.
- > You can request a call or video call with the next available doctor, and/or coordinate your appointment within a 24-hour period.



Consultations with a certified physician anywhere and anytime you need assistance.



Minimum waiting time to be attended by a state-licensed physician participating in the program.



You can access virtual visits with \$0 Copay.



Access through a secure platform through the Mi MCS application.

#### Some of the non-emergency situations we treat through this program include:

Nasal Congestion

Conjunctivitis

• Allergies

• Diarrhea

- Constipation
  - Moderate Fever
  - Coughs

Rashes

- Ear Problems
- Respiratory Problems
- Urinary Problems
- Colds / Flu

- Headaches
- Sore Throat
- Nausea / Vomiting
- Insect Bites

Copayment \$0

### Virtual medical attention - at any time and any place. 1.833.275.6276

# Salud Completa MES Classicare (HMO)



MCS Classicare is an HMO plan subscribed by MCS Advantage, Inc. MCS medilíneaMD phone consultations are available 24/7/365, including holidays. Prescriptions are not guaranteed, and will be determined by the doctor, according to the patient's clinical scenario. No prescriptions will be issued for refills for existing drugs, or for substances controlled by the Drug Enforcement Agency (DEA), or for non-therapeutic drugs and others that may be harmful, due to their potential for abuse. MCS medilíneaMD doctors reserve the right to deny a medical consultation if they determine the misuse of the service. Patients are responsible for verifying their benefit description documents and/or their drug formularies to determine whether MCS will cover certain prescriptions and the supply corresponding to their coverage. (Rev. Sept. 2022). H5577\_1950822\_C

