

# AVOID LONG LINES AND WAITING ROOMS

You have a doctor available  
24 hours, 7 days a week for  
**NON-EMERGENCY**  
situations.



## Welcome to MCS medilíneaMD!

- › It's quick and easy! Download **Mi MCS** on your cell phone, or access from a computer or tablet at [www.mcsclassicare.com](http://www.mcsclassicare.com) and click on the **Mi MCS** button, register and start enjoying this benefit.
- › Once logged into **Mi MCS**, press the **MCS medilíneaMD** button.
- › You can request a call or video call with the next available doctor, and/or coordinate your appointment within a 24-hour period.



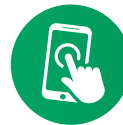
Consultations with a certified physician  
anywhere and anytime you need assistance.



Minimum waiting time to be attended  
by a state-licensed physician participating  
in the program.



You can access virtual visits with \$0 Copay.



Access through a secure platform  
through the Mi MCS application.

### Some of the non-emergency situations we treat through this program include:

- Nasal Congestion
- Allergies
- Conjunctivitis
- Diarrhea
- Rashes
- Constipation
- Moderate Fever
- Coughs
- Ear Problems
- Respiratory Problems
- Urinary Problems
- Colds / Flu
- Headaches
- Sore Throat
- Nausea / Vomiting
- Insect Bites

Copayment \$0

Virtual medical attention - at any time and any place.

**1.833.275.6276**

Complete Health **MCS** Classicare (HMO) **MCS** medilíneaMD

MCS Classicare is a product subscribed by MCS Advantage, Inc. MCS Classicare is an HMO plan with a Medicare contract and a contract with Puerto Rico Medicaid program. Enrollment in MCS Classicare depends on contract renewal. MCS medilíneaMD phone consultations are available 24/7/365, including holidays. Prescriptions are not guaranteed, and will be determined by the doctor, according to the patient's clinical scenario. No prescriptions will be issued for refills for existing drugs, or for substances controlled by the Drug Enforcement Agency (DEA), or for non-therapeutic drugs and others that may be harmful, due to their potential for abuse. MCS medilíneaMD doctors reserve the right to deny a medical consultation if they determine the misuse of the service. Patients are responsible for verifying their benefit description documents and/or their drug formularies to determine whether MCS will cover certain prescriptions and the supply corresponding to their coverage. (Rev. Sept. 2022). H5577\_9040924\_M

